

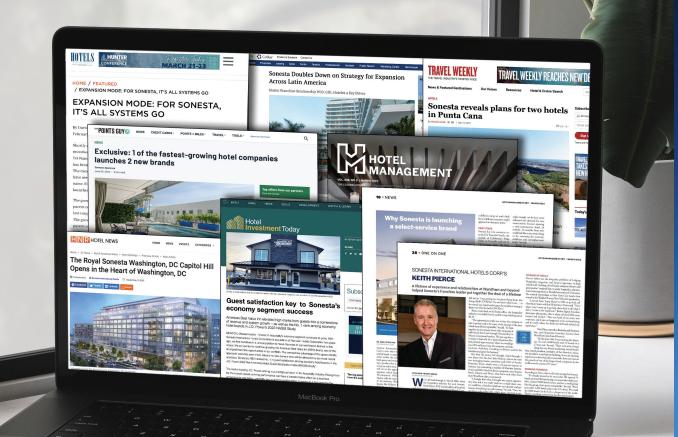
FRANCHISE.SONESTA.COM



SONESTA

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THE FOUNDATION FOR SUCCESS **8**th**LARGEST 1,200+** properties **17** brands hotel company in the US **100,000+** rooms **8** countries





Among Economy Hotel Brands^{*} – by J.D. Power

Sonesta's Americas Best Value Inn. Best value for the guest. Best value for the owner. Best value. Period.

- Low Flat Fees (per room per month) •
- **Owner-Friendly Contracts**
- **Reasonable Brand Standards**



Guest Satisfaction Key to Sonesta's Economy Segment Success

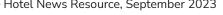
- Hotel Investment Today, September 2023



Sonesta Reveals Plans For Two Hotels in Punta Cana - Travel Weekly, September 2023



The Royal Sonesta Washington, DC **Capitol Hill Opens in the Heart of** Washington, DC – Hotel News Resource, September 2023





Sonesta Doubles Down on Strategy for Expansion Across Latin America - Co-Star, July 2023



Exclusive: 1 of the fastest-growing hotel companies launches 2 new brands - The Points Guy, June 2023







HOTEL MANAGEMENT

Why Sonesta is launching a select-service brand – Hotel Management, June 2023

Expansion Mode: For Sonesta, HOTELS It's All Systems Go – Hotels Magazine, February 2023









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Become part of a brand family unlike any other,
inspired by our guests and the authentic, innovative and memorable experiences
they crave.



THE ROYAL SONESTA

The Royal Sonesta hotels offer ideal high-design hideaways and an effortless feeling of connecting to your local coordinates – whether it be our guests to each other, to a business meeting, or to the destinations in which our portfolio calls homes. Locations are ideally suited for exploration, cuisine is inspired by the locale and artistically created, meeting and event spaces are noteworthy, and the hospitality experience meets any expectations elegantly.

Long Live the Guest.

TARGET MARKETS Primary and secondary city and resort destinations

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Upper Upscale Distinctive Full Service Elevated Amenities Experiential

THE JAMES

The James is a storied brand with its classic, luxury lifestyle spirit, which we all can identify for centuries. Driven by reliable sophistication, worthwhile connections, and spirited curiosity, The James delivers an experience that is as classic as it is modern. With destinationworthy, localized B&F experiences, direct access to sought-after local products and opportunities, and a timeless sensibility that manifests in every facet of each hotel, The James offers the sure thing that guests desire, every time. **Right on Timeless.**

TARGET MARKETS Primary urban and resort destinations

Upper Upscale Experiential Convivial & Cocktail-Forward B&F Local Access Granted

CLASSICO

Sonesta's spirit and service culture come to life in this new brand that focuses on good taste. Inspired by the past, Classico offers a collection of hotels as local as they are worldly, as authentic as they are traditional, and as rich as they are comfortable. This means infusing each property with signature local cuisine, traditional high-touch service, and refined interiors. The result is an inviting, charming experience that breathes new life into rich heritage.

CLASSICC

A SONESTA COLLECTION

Traditionally Contemporary.

TARGET MARKETS Primary and lifestyle markets Urban, leisure, and resort destinations

Upper Upscale Signature Cuisine Refined Interiors





SONESTA HOTELS & RESORTS

At Sonesta Hotels & Resorts, the destinations boast an impressive array of properties dedicated with you in mind. Your mood is marvelously curated the minute you meet at the front desk. Each guest arrives in their own unique way and with Sonesta Hotels & Resorts, personalization isn't just a catch phrase: it's in every touchpoint.

Unique Destinations, Unrivaled Experiences.

TARGET MARKETS Primary and secondary city and resort destinations

Upscale Full Service Elevated Amenities Experiential



Sonesta's creativity and attention to detail define this new brand that caters to the modern lifestyle. Inspired by the present and the future, the Mod portfolio is playful yet inviting for the contemporary traveler. Mod focuses on flexibility. With travel more accessible than ever, guests want to maintain their essential routines wherever they go. Mod exceeds this demand by augmenting hotels with curated F&B and eclectic design.

A SONESTA COLLECTION

As Inventive As They Are Distinctive.

TARGET MARKETS Primary and lifestyle markets Urban, leisure, and resort destinations

Upscale Curated Food & Beverage Eclectic Décor







SONESTA SELECT

Sonesta Select is that neighborhood made just for you. A neighborhood vibe that fills you with that sense of belonging, warmth, and inspiring flair. A setting that always encourages you to be your best self, sets you up for a stellar day ahead, and let's you wind down after the work's been done by sharing in the uplifting spirts and inspired spaces of all Sonesta Selects.

Neighborhood Hotels Made Personal.

TARGET MARKETS Suburban office park and airport locations

Upscale

Select Service

Focused on comfort, convenience, and sense of community

SONESTA ESSENTIAL

Sonesta Essential cuts out all the unnecessaries of ordinary hospitality experiences (and puts the money that pays for them back in your pocket). Whether you're briefly in town for business or your kid's big tournament, or simply catching a good night's sleep before the next leg of your cross-country road trip, Sonesta Essential is carefully designed and operated to offer you exactly what you need.

You're on your way.

TARGET MARKETS Adaptable across multiple market segments: urban and suburban

Upper Midscale

Select Service

Limited Food & Beverage

Focus on Comfort Essentials



SONESTA **ES SUITES**

With Sonesta ES Suites, home is any new spot you're going to be staying a while in. The new settings might be different but the friendly faces are still the same. You have access to everything at your fingertips and even a backyard to bring it all back to that at home feeling. Refreshing, homelike spaces, greet every guest but with some unexpected little surprises sprinkled in.

Your	Home	On	The	Road
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TARGET MARKETS Suburban and airport locations

Upscale Extended Stay

Focus on Comfort Essentials

Because everyone deserves to feel the benefits of "simple" without all the effort it takes when you're staying an extended period of time. Sonesta Simply Suites is here to help you make each moment away from home a little bit easier each time—no matter the duration. The challenges? Uncertainly? Distance from family? They all disappear when you feel that sense that "worry-free" is an always on amenity.

SONESTA

SONESTA

Stay Simply.

Midscale

Extended Stay

TARGET MARKETS

Suburban and airport locations

SIMPLY SUITES

Simply Suites

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HOTELS

Boasting clever design and a playful personality, Red Lion Hotels and Red Lion Inn & Suites makes stays extra memorable with thoughtful essentials, friendly service and insider knowledge, plus a few fun surprises along the way.

Make It #WorthIt

TARGET MARKETS Conversions and new builds in all markets

Midscale Full (RLH) & Select Service (RLIS) Encourages Local Adventure Focus on Comfort Essentials Family Oriented & Business Driven

an experience that is as unique as it is comfortable.

Stay Outside Ordinary

TARGET MARKETS Conversions in secondary and tertiary markets

Affordable Boutique Independent Ethos Modern Retro Design Convenient Locations



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GUESTHOUSE EXTENDED STAY

GuestHouse Extended Stay invites you to sit back, relax and enjoy a crisp, clean stay. We focus on getting all the comforts of home just right – spotless spaces, friendly faces and service you can rely on – because when you stay here, you're a guest in our house. Our house is your house.

Our House is Your House. Welcome to GuestHouse ;)

TARGET MARKETS Conversions and new builds in secondary and tertiary markets

Upper Economy Crisp, Clean Stay Focus on Comfort Essentials



AMERICAS BEST

#1 IN GUEST SATISFACTION AMONG ECONOMY HOTEL BRANDS* - by J.D. Power

The best value, Period,

TARGET MARKETS Conversions and new builds in secondary and tertiary markets

> Economy Focus on Comfort Essentials Best Value Patriotism *Tied in 2023. For J.D. Power 2023 award







CANADAS BEST VALUE INN

At Canadas Best Value Inn, guests leave with a sense of pride knowing that they received the most for their money. Our Canadian values and small-business mentality ensure guests across Canada will always have a friendly and affordable place to stay.

KNIGHTS INN

Stay Easy at Knights Inn for more of what you want; a convenient location, reliable essentials and a thrifty price. That's smart & simple.

Right Room. Right Place. Right Price.

The best value. Period.

TARGET MARKETS Conversions and new builds in secondary and tertiary markets

Economy Focus on Comfort Essentials Best Value Patriotism

TARGET MARKETS Conversions and new builds in primary, secondary and

Economy Convenient Simple Smart

tertiary markets



Here Today. Roam Tomorrow.

SIMPLY REWARDING

Sonesta Travel Pass is our guest rewards program that gives you perks, points, privileges and exclusives on top of the warm, friendly service and little extras you'll find at any Sonesta — to make each stay even more special.

- Program relaunched in 2023 with enhanced benefits and programming for members
- ~3.5 Million Travel Pass members
- Members comprised 65% of brand.com contribution in 2023
- Member engagement +7% YOY



A LOYALTY LEADER YEAR AFTER YEAR

1200% Growth in 2020/21 Named Best Hotel Rewards Program by

U.S. News & World Report 2019-2020

Learn more at sonesta.com/travel-pass



RELATIONSHIPS ARE OUR GROWTH STRATEGY

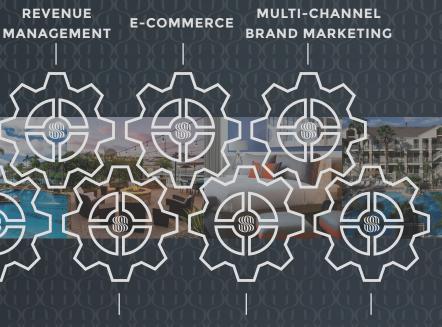
TRAINING **GLOBAL SALES** PROGRAMS

> PROPERTY SALES

CHANNEL DISTRIBUTION

We approach franchising with a solid understanding of what challenges hotel owners and operators face, as we're an owner and operator ourselves. Our team cares about your bottom line. Personalized support, focused brand standards and flexible programs help you maximize your hotel's performance.

- Dedicated Hotel Operations Support & Service
- Global Sales support delivers more revenue opportunities
- Dynamic marketing grows brand awareness and boosts market share
- Revenue management increases occupancy & revenue performance
- Channel management & distribution teams position you for success
- Portfolio buying power lowers franchisee 3rd party fees and operating expenses



LOYALTY

MULTI-LINGUAL CALL CENTERS

LOCAL MARKETING