SONESTA

THE FOUNDATION FOR SUCCESS 8* LARGEST 1,200+ locations 17 brands hotel company in the US 100,000 rooms 8 countries

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Sonesta Leverages Franchising, Management to Fuel Global Growth – Hotel Investment Today, February 2023



Expansion Mode: For Sonesta, It's All Systems Go – Hotels Magazine, February 2023



Sonesta Launches Sonesta Essential to Fill **Biggest White Space in Hotel Brand Portfolio** - Hotel News Now/CoStar, January 2023



Sonesta Adds The James Brand to Franchise Portfolio – Hotel Management, January 2023



Teague Hunter Talks with John Murray, Sonesta President & CEO – Teague Talks Podcast, January 2023



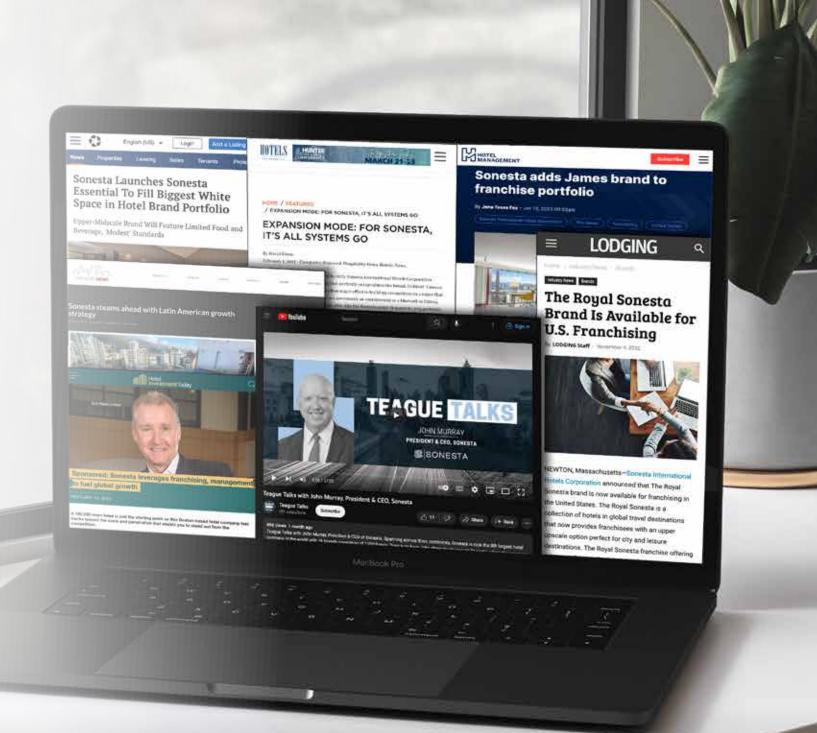
Green Book – The Brand Report - Hotel Business, December 2022



Royal Sonesta Brand Now Available for Franchising - Lodging, November 2023



Sonesta Steams Ahead with LATAM Growth Strategy – Top Hotel News, September 2022





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Become part of a brand family unlike inspired by our guests and the authentic. innovative and memorable experiences they crave.



The Royal Sonesta hotels offer ideal high-design hideaways and an effortless feeling of connecting to your local coordinates - whether it be our guests to each other, to a business meeting, or to the destinations in which our portfolio calls homes. Locations are ideally suited for exploration, cuisine is inspired by the locale and artistically created, meeting and event spaces are noteworthy, and the hospitality experience meets any expectations elegantly.

The

ROYAL

Long Live the Guest.

TARGET MARKETS Primary and secondary city and resort destinations

1999

Upper Upscale Distinctive Full Service **Elevated Amenities** Experiential

THE JAMES

The James is a storied brand with its classic, luxury lifestyle spirit, which we all can identify for centuries. Driven by reliable sophistication, worthwhile connections, and spirited curiosity, The James delivers an experience that is as classic as it is modern. With destinationworthy, localized B&F experiences, direct access to sought-after local products and opportunities, and a timeless sensibility that manifests in every facet of each hotel, The James offers the sure thing that guests desire, every time. Right on Timeless.

TARGET MARKETS Primary urban and resort destinations

Upper Upscale Experiential Convivial & Cocktail-Forward B&F Local Access Granted



CLASSICO

Sonesta's spirit and service culture come to life in this new brand that focuses on good taste. Inspired by the past, Classico offers a collection of hotels as local as they are worldly, as authentic as they are traditional, and as rich as they are comfortable. This means infusing each property with signature local cuisine, traditional high-touch service, and refined interiors. The result is an inviting, charming experience that breathes new life into rich heritage.

Traditionally Contemporary.

TARGET MARKETS Primary and lifestyle markets Urban, leisure, and resort destinations

Upper Upscale Signature Cuisine **Refined Interiors**



SONESTA HOTELS AND RESORTS

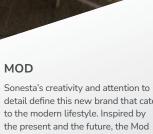
SONESTA **HOTELS & RESORTS**

At Sonesta Hotels & Resorts, the destinations boast an impressive array of properties dedicated with you in mind. Your mood is marvelously curated the minute you meet at the front desk. Each guest arrives in their own unique way and with Sonesta Hotels & Resorts, personalization isn't just a catch phrase: it's in every touchpoint.

Unique Destinations, Unrivaled Experiences.

TARGET MARKETS Primary and secondary city and resort destinations

Upscale Full Service **Elevated Amenities** Experiential



A SONESTA COLLECTIO

detail define this new brand that caters to the modern lifestyle. Inspired by the present and the future, the Mod portfolio is playful yet inviting for the contemporary traveler. Mod focuses on flexibility. With travel more accessible than ever, guests want to maintain their essential routines wherever they go. Mod exceeds this demand by augmenting hotels with curated F&B and eclectic design.

As Inventive As They Are Distinctive.

TARGET MARKETS Primary and lifestyle markets Urban, leisure, and resort destinations

Upscale Curated Food & Beverage Eclectic Décor







Sonesta Select is that neighborhood made just for you. A neighborhood vibe that fills you with that sense of belonging, warmth, and inspiring flair. A setting that always encourages you to be your best self, sets you up for a stellar day ahead, and let's you wind down after the work's been done by sharing in the uplifting spirts and inspired spaces of all Sonesta Selects.

SONESTA

Neighborhood Hotels Made Personal.

TARGET MARKETS Suburban office park and airport locations

Upscale

Select Service

Focused on comfort, convenience, and sense of community

SONESTA ESSENTIAL

Sonesta Essential cuts out all the unnecessaries of ordinary hospitality experiences (and puts the money that pays for them back in your pocket). Whether you're briefly in town for business or your kid's big tournament, or simply catching a good night's sleep before the next leg of your cross-country road trip, Sonesta Essential is carefully designed and operated to offer you exactly what you need.

essential

You're on your way.

TARGET MARKETS Adaptable across multiple market segments: urban and suburban

Upper Midscale

Select Service

Limited Food & Beverage

Focus on Comfort Essentials



Sonesta ES



SONESTA **ES SUITES**

With Sonesta ES Suites, home is any new spot you're going to be staying a while in. The new settings might be different but the friendly faces are still the same. You have access to everything at your fingertips and even a backyard to bring it all back to that at home feeling. Refreshing, homelike spaces, greet every guest but with some unexpected little surprises sprinkled in.

SIMPLY SUITES

Because everyone deserves to feel the benefits of "simple" without all the effort it takes when you're staying an extended period of time. Sonesta Simply Suites is here to help you make each moment away from home a little bit easier each time—no matter the duration. The challenges? Uncertainly? Distance from family? They all disappear when you feel that sense that "worry-free" is an always on amenity.

Surprisingly Different.	Stay Simply.
TARGET MARKETS	TARGET MARKE
Suburban and airport locations	Suburban and air
Upscale	Midscale

Extended Stay

ETS irport locations Extended Stay

RED LION HOTELS and RED LION INN & SUITES

Boasting clever design and a playful personality, Red Lion Hotels and Red Lion Inn & Suites makes stays extra memorable with thoughtful essentials, friendly service and insider knowledge, plus a few fun surprises along the way.

Make It #WorthIt

TARGET MARKETS Conversions and new builds in all markets

Midscale Full (RLH) & Select Service (RLIS) Encourages Local Adventure Focus on Comfort Essentials Family Oriented & Business Driven

With a cheap-chic design and eye- catching branding, Signature Inn brings back the golden age of travel and gives it a retro-modern twist for an experience that is as unique as it is comfortable.

Stay Outside Ordinary

SIGNATURE INN

TARGET MARKETS Conversions in secondary and tertiary markets

Affordable Boutique Independent Ethos Modern Retro Design Convenient Locations





GUESTHOUSE EXTENDED STAY

GuestHouse Extended Stay invites you to sit back, relax and enjoy a crisp, clean stay. We focus on getting all the comforts of home just right – spotless spaces, friendly faces and service you can rely on – because when you stay here, you're a guest in our house. Our house is your house.

Our House is Your House. Welcome to GuestHouse ;)

TARGET MARKETS Conversions and new builds in secondary and tertiary markets

Upper Economy Crisp, Clean Stay Focus on Comfort Essentials

At Canadas Best Value Inn, guests leave At Americas Best Value Inn, guests can rest easy knowing they are getting with a sense of pride knowing that they received the most for their money. Our the best deal in town. We believe in simplicity, friendliness and honesty, Canadian values and small-business and are an inviting place for both solo mentality ensure guests across Canada will always have a friendly and travelers and families alike. affordable place to stay.

The best value. Period.

VALUE INN

TARGET MARKETS Conversions and new builds in secondary and tertiary markets

> Economy Focus on Comfort Essentials Best Value Patriotism





CANADAS BEST VALUE INN

KNIGHTS INN

Stay Easy at Knights Inn for more of what you want; a convenient location, reliable essentials and a thrifty price. That's smart & simple.

The best value. Period.

TARGET MARKETS Conversions and new builds in secondary and tertiary markets

Economy Focus on Comfort Essentials Best Value Patriotism

Right Room. Right Place. Right Price.

TARGET MARKETS Conversions and new builds in primary, secondary and tertiary markets

Economy Convenient Simple Smart





SIMPLY REWARDING



SONESTA TRAVEL PASS

Sonesta Travel Pass is our guest rewards program that gives you perks, points, privileges and exclusives on top of the warm, friendly service and little extras you'll find at any Sonesta — to make each stay even more special.



HELLO REWARDS

Hello Rewards is RLH Corporation's guest recognition program designed for the average traveler. We avoid complicated points and elite tiers that only benefit road warriors and instead focus on delivering more meaningful value in the moment.

RELATIONSHIPS ARE OUR GROWTH STRATEGY

TRAINING **GLOBAL SALES** PROGRAMS

PROPERTY SALES

CHANNEL DISTRIBUTION

We approach franchising with a solid understanding of what challenges hotel owners and operators face, as we're an owner and operator ourselves. Our team cares about your bottom line. Personalized support, focused brand standards and flexible programs help you maximize your hotel's performance.

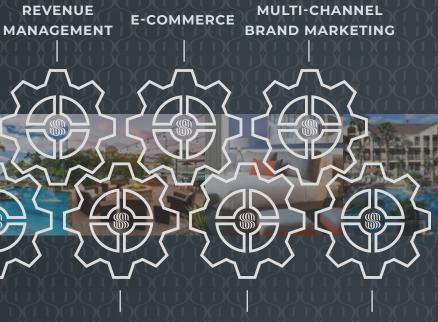
- Dedicated Hotel Operations Support & Service
- Global Sales support delivers more revenue opportunities
- Dynamic marketing grows brand awareness and boosts market share
- Revenue management increases occupancy & revenue performance •
- Channel management & distribution teams position you for success
- Portfolio buying power lowers franchisee 3rd party fees and operating expenses

USATOD

SONESTA TRAVEL PASS -A LOYALTY LEADER YEAR AFTER YEAR

1200% Growth in 2020/21

Named Best Hotel Rewards Program by U.S. News & World Report 2019-2020



LOYALTY

MULTI-LINGUAL CALL CENTERS

LOCAL MARKETING



FRANCHISE.SONESTA.COM



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